

Opus Music Community Interest Company is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Opus Music Community Interest Company Web site and governs data collection and usage. By using the Opus Music Community Interest Company website, you consent to the data practices described in this statement.

Collection of your Personal Information

Opus Music Community Interest Company may collect personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Opus Music Community Interest Company also collects anonymous demographic information, which is not unique to you, such as your post code, age, gender, preferences, interests and favourites.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Opus Music Community Interest Company public message boards, this information may be collected and used by others. Note: Opus Music Community Interest Company does not read any of your private online communications.

Opus Music Community Interest Company encourages you to review the privacy statements of Web sites you choose to link to from Opus Music Community Interest Company so that you can understand how those Web sites collect, use and share your information. Opus Music Community Interest Company is not responsible for the privacy statements or other content on Web sites outside of the Opus Music Community Interest Company and Opus Music Community Interest Company family of Web sites.

Use of your Personal Information

Opus Music Community Interest Company collects and uses your personal information to operate the Opus Music Community Interest Company Web site and deliver the services you have requested. Opus Music Community Interest Company also uses your personally identifiable information to inform you of other products or services available from Opus Music Community Interest Company and its affiliates. Opus Music Community Interest Company may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Opus Music Community Interest Company does not sell, rent or lease its customer lists to third parties. Opus Music Community Interest Company may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Opus Music Community Interest Company may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Opus Music Community Interest Company, and they are required to maintain the confidentiality of your information.

Opus Music Community Interest Company does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Opus Music Community Interest Company keeps track of the Web sites and pages our customers visit within Opus Music Community Interest Company, in order to determine what Opus Music Community Interest Company services are the most popular. This data is used to deliver customized

content and advertising within Opus Music Community Interest Company to customers whose behaviour indicates that they are interested in a particular subject area.

Opus Music Community Interest Company Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Opus Music Community Interest Company or the site; (b) protect and defend the rights or property of Opus Music Community Interest Company; and, (c) act under exigent circumstances to protect the personal safety of users of Opus Music Community Interest Company, or the public.

Use of Cookies

The Opus Music Community Interest Company Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Opus Music Community Interest Company pages, or register with Opus Music Community Interest Company site or services, a cookie helps Opus Music Community Interest Company to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Opus Music Community Interest Company Web site, the information you previously provided can be retrieved, so you can easily use the Opus Music Community Interest Company features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Opus Music Community Interest Company services or Web sites you visit.

Security of your Personal Information

Opus Music Community Interest Company secures your personal information from unauthorized access, use or disclosure. Opus Music Community Interest Company secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Opus Music Community Interest Company will occasionally update this Statement of Privacy to reflect company and customer feedback. Opus Music Community Interest Company encourages you to periodically review this Statement to be informed of how Opus Music Community Interest Company is protecting your information.

Contact Information

Opus Music Community Interest Company welcomes your comments regarding this Statement of Privacy. If you believe that Opus Music Community Interest Company has not adhered to this Statement, please contact Opus Music Community Interest Company at website@opusweb.co.uk. We will use commercially reasonable efforts to promptly determine and remedy the problem.